2. Check List for Interview

A: INSPECTION

Check the following items when problem has occurred.

NOTE:
Use copies of this page for interviewing customers.

Customer's name			
Date of purchase			
Date of repair			
Trans. model	TRANSMISSION	VIN	
Odometer reading	km or miles		
Frequency	❑ Continuous ❑ Intermittent (times a day)		
Weather	❑ Fine ❑ Cloudy ❑ Rainy ❑ Snowy ❑ Various/Others ( )		
Place	❑ High ❑ Suburbs ❑ Inner city ❑ Uphill ❑ Rough road ❑ Others ( )		
Outdoor temperature	❑ Hot ❑ Warm ❑ Cool ❑ Cold		
Vehicle speed	km/h (MPH)		
Driver's control center differential indicator light	❑ Flashing	❑ Except flashing	
Driving condition	❑ Not affected ❑ While decelerating	❑ At starting ❑ While accelerating	❑ While turning (❑ RH/❑ LH) ❑ While cruising
Symptoms	❑ No change to AUTO or MANUAL		
	❑ No change of front and rear torque distribution		
	❑ No change to differential free		
	❑ No change to differential lock		
	❑ Tight cornering condition is occurred in AUTO or MANUAL mode with differential free		
	❑ Noise or vibration		
	❑ Others ( )		